DEX™

A WIRELESS WORLD

USER INSTRUCTIONS

PHONE-DEX

Package contents*
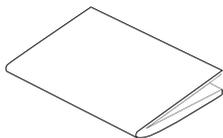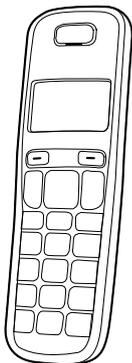
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Handset	Mains adapter
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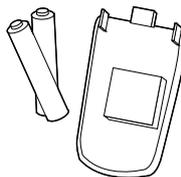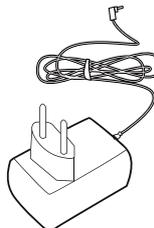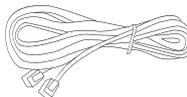
* May not look exactly as illustrated.
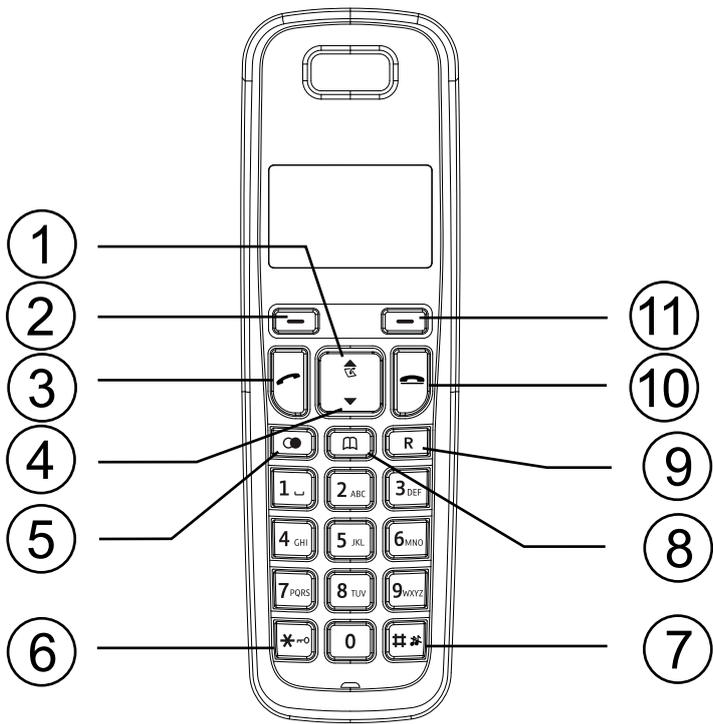
English

1. Up / missed call
2. Left menu button/OK
3. Talk button
4. Down/Redial
5. Redial
6. ![*] and keypad lock
7. ![#] and ring signal on / off
8. Phone book
9. ![R] Recall button (PBX features)
10. End call and on / off button
11. Right menu button/Back/Internal call

Installation

This device is intended for the analogue telephone network lines in AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IS, IT, LV, LT, LU, MT, NL, NO, PL, PT, RO, SI, SK, SE.

Connection
1. Connect the mains adapter and the phone cable to the base unit and to wall sockets.
2. Insert batteries (1.2V NiMH AAA Doro 500mAh) in accordance with the markings.
3. Place the handset into the base unit with the keypad facing outwards to charge (24 hours the first time).
4. Press ☐ (left menu button).
5. Scroll ▲/▼ to **HS SETTINGS**.
6. Press **OK** (left menu button).
7. Scroll to **LANGUAGE**. Press **OK**.
8. Scroll to **ENGLISH**. Press **OK**.
9. Press ☎ or ↩ several times to exit the menu screens.

   Note!
   Use the phone cable supplied, an existing phone cable from a previous phone may not be compatible.
   The mains adapter is the disconnect device between the product and mains power.
   The mains socket outlet must be close to the equipment and easily accessible.

Date/Time
1. Press ☐ (left menu button).
2. Scroll ▲/▼ to **HS SETTINGS**. Press **OK**.
3. Scroll to **HS DISPLAY**. Press **OK**.
4. Scroll to **TIME**. Press **OK**.
5. Scroll to **DATE & TIME**. Press **OK**.
6. Scroll to **SET TIME**. Press **OK**.
7. Enter time of day (HH-MM). Press **OK**.
8. Scroll to **SET DATE**. Press **OK**.
9. Enter date (DD-MM-YY). Press **OK**.
10. Press ☎ or ↩ several times to exit the menu screens.

The format of date/time can also be adjusted in this menu in the same way as other settings.

Battery

When the batteries are relatively new (less than 6 months) and fully-charged (10 hours) they will last for approx. 100 hours standby time or approx. 10 hours call time. Full battery capacity will not be reached until the batteries have been charged 4–5 times. It is not possible to overcharge or damage the batteries by charging them for "too long". If the batteries are totally empty, it may take up to 5 minutes of charging before the display illuminates.

Warning!
Risk of explosion if a battery is replaced by an incorrect type. Use only original batteries. The guarantee does not cover any damage caused by using the wrong batteries.

Note!
When the batteries are low or when there is too great a distance to the base unit, the telephone will be unable to connect to a line. Do not place the base unit close to other electrical equipment, in direct sunlight or other strong heat sources! This is to minimize the risk of any interference. It is normal for the device to become warm during charging, and this is not dangerous.
Dispose of used batteries according to the instructions.

Battery LED

When the batteries are running low, ▭ will flash, and a warning tone will be heard when a call is in progress.

Please note that the complete battery indicator in the display will flash as long as the handset is charging, and when the battery is fully charged, the indicator will light constantly.

Range

The telephone's range is usually between 50 and 300 metres, depending on whether or not the radio waves carrying the call are restricted by obstacles in their path. Coverage can be improved by turning one's head so that the handset is aligned with the base unit. Sound quality declines as the limit is reached until the call is finally interrupted.

The Y symbol is shown when the phone is within range and goes out/flashes when it is out of range.

Eco Functionality

We have introduced the ECO FUNCTIONALITY label to help customers identify products within our assortment having a lower impact on the enviorment. Products carrying this label feature:

• Reduced power consumption in both operational and standby modes.

• Adaptive transmission power depending on the distance from the base unit.

Operation

Your telephone is specially adapted to work with wireless Widex hearing aids. This means that the sound from the phone is transmitted directly into your hearing aid(s). When you place the telephone near one of your ears, a 'ding dong' sound will indicate that the function is activated. When the telephone is moved out of range, your hearing aid(s) will return to the listening program chosen as program number 1 (usually the Master program).

If the telephone sound is too weak or too loud, you can use the up/down button on the telephone to adjust the volume. If you need further information, please consult your hearing care professional.

For users who do not wear hearing aids, the telephone works as otherwise described in this manual.

Softkeys
Note the top two keys just under the menu are "softkeys". Their function is shown in the display directly above them.

Making a call
1. Enter the required number. Delete if necessary with right menu button C.
2. Press 📞 to make the call. Press ☎ to end the call.

Receiving a call
1. Wait for the handset to ring.
2. Press 📞 to answer. Press ☎ to end the call.

Volume control
The volume may be adjusted during a call with ▲/▼.

Redial
Press ●. Scroll among the 5 most recently dialled numbers with ▲/▼. Press 📞.

Mute
The microphone can be switched on / off during a call with C (right menu button).

Paging the handset
The handset will ring when ◄ (on the base unit) is pressed. The signal will stop automatically after a while or if the ☎ button on the handset or the ◄ button on the base unit are pressed.

Temporary silent mode
When someone calls, you can press C (right menu button) to turn off the handset ring signal.

Phonebook

You can save up to 20 numbers/names. If you subscribe to a caller ID service, the name allocated to the caller in the phonebook will be shown for incoming calls. It is possible to choose between various ringers for the numbers saved in the phonebook (only functions if you subscribe to a caller ID service).

Save name/number in handset

1. Press 🕮. Press 🗐.
2. Scroll to **ADD**. Press **OK**.
3. Press the equivalent number key several times to enter the desired name. Press **OK**.
4. Enter the telephone number, including the area code. Delete if necessary with right menu button **C**. Press **OK**.
5. Scroll to the desired ringer. Press **OK**.

Using the phonebook

1. Press 🕮. Scroll between entries with ▲/▼. You can quick search the phonebook by pressing the corresponding number key for the first letter.
2. Press 📞 to make a call, or press 🗐 for various options.

Edit number

1. Press 🗐 (left menu button).
2. Scroll ▲/▼ to **PHONEBOOK**, press **OK**.
3. Scroll to the name you choose to edit, press 🗐.
4. Scroll to **EDIT**, press **OK**.
5. Check that the name is correct, press **OK**.
6. The number will appear with the cursor flashing at the end of the number.
7. Press **C** to backspace/delete the number.
8. Re-enter the correct number, press **OK**.
9. Select the desired ringer, press **OK**.

Delete number

1. Press 🗐 (left menu button).
2. Scroll ▲/▼ to **PHONEBOOK**, press **OK**.
3. Scroll to the name you choose to delete, press 🗐.
4. Scroll to **DELETE**, press **OK**.

Caller ID of incoming and missed calls

The display shows you who is calling and the 10 most recent missed calls. **NEW CALLS** will be shown in standby mode, and ★ in the number log indicates a missed call. This function requires a subscription to a caller ID service from your service provider!

Retrieving and dialling

1. Press ▲. Scroll to the desired entry with ▼.
2. Press 📞 to call, or press 📋 for various options (↰ = back).

Deleting calls or the entire number log

1. Press ▲. Scroll to the desired entry with ▼
2. Press 📋 (left menu button).
3. Scroll ▼ to **DELETE**, or if you want to delete all numbers in the log, scroll to **DELETE ALL**, press **OK**.
4. If you selected **DELETE ALL**, **CONFIRM** will be displayed on screen, press **OK**.

Caller ID messages

In addition to the number display, the following messages will be shown occasionally:

OUT OF AREA Unknown number, e.g. international call.

WITHHELD Information about the number is blocked. Number cannot be shown.

📼 MSG indication from your network operator*

*To remove the message indicator: Press ▲, and then hold down **4**.

Settings

Functions
1. Press 📑. Scroll to **HS SETTINGS**. Press **OK**.
2. Scroll to the desired function, e.g. **LANGUAGE**. Press **OK**.
3. Scroll to the desired setting. Press **OK**.

ALARM   When the alarm is activated, 🔔 will be shown in standby mode. When the alarm goes off, a signal will be heard for 45 seconds. The signal can be turned off with any button. If **SNOOZE** is activated, the alarm will go off again approx. 7 minutes later. Turn the alarm off permanently via the menu or by holding 📞 down for a few seconds. The volume is determined by the selected ringer level.

RING SETUP   The handset's ringer signal.
INT/EXT=internal/external.

Note!
The melodies 2,3,4... will continue for up to 8 seconds if the call is answered in another phone. If you want to avoid this, select melody 1.

TONE SETUP   Any of the following warning tones can be disabled: KEYTONE, LOW BATTERY and RANGE.

LANGUAGE   The language of the display texts.

RENAME HS   The text shown in standby mode.

HS DISPLAY   Show name or time in standby mode.

AUTO ANSWER   The call is answered when the handset is lifted from the base unit.

DATE & TIME   Setting the date/time. The format of date/time can also be adjusted.

System settings
1. Press 📑. Scroll to **BS SETTINGS**. Press **OK**.
2. Scroll to the desired function. Press **OK**.
3. Enter the desired setting. Press **OK**.

DELETE HS   To deregister a handset.
WARNING: A deregistered handset can no longer be used with the system!

FLASH TIME   Recall time.
LONG=New Zealand. **MEDIUM**=France/Portugal. **SHORT**=others incl. UK/AUS.

CHANGE PIN   System PIN is 0000 on delivery. The code (e.g. 0000) can be changed.

Expanded system
(two or more handsets – also in connection with other phones)

The call number for internal calls will be shown in the display in standby mode. The base unit should be positioned centrally so that the coverage area is roughly equal for all handsets.

Intercom / internal call

1. Press ⇌ (right menu button).
2. If using more than 2 handsets: Enter the call number **1**-**5** for the desired handset or press **9** for all.

A tone will be heard if an external call comes in while an internal call is in progress. End the internal call with 📞, and then answer the external call with 📞.

Transferring calls/Conference between handsets

1. An external call is in progress.
2. Press 📋. Scroll to **INTERCOM**. Press **OK**.
3. If using more than 2 handsets: Enter the call number **1**-**5** for the desired handset, or press **9** for all.
4. To transfer: press 📞, for conference: hold down **✳** pressed down.

Register additional, GAP-compatible handsets

The handset included in the package is already registered to the base unit. You can register up to 4 additional, GAP-compatible handsets.

Note!

This model is GAP (Generic Access Profile) compatible, which means that the handset and the base unit can both be used with most other GAP-compatible units irrespective of man-ufacturer. However, the GAP protocol cannot guarantee that all functions may be accessed. Extra handsets will not be available as accessories.

1. Hold down 📶 on the base unit for around 6 seconds.
2. Press 📋. Scroll to **REGISTRATION**. Press **OK**.
3. Enter the base unit's PIN code (e.g. 0000). Press **OK**.
4. If the **REGISTRATION** is successful, the unit will return to standby mode within one minute. (This description refers to the menu navigation in a PHONE-DEX handset. If you want to register another type of handset, please follow the respective menu prompts.)

Troubleshooting

Check that the phone cable is undamaged and properly plugged in. Disconnect any additional equipment, extension cords and other phones. If the problem is resolved, the fault is with some other equipment.

Test the equipment on a known working line (e.g. at a neighbour's house). If the equipment works there, the fault is probably with your telephone line. Please report this to your network operator.

No number shown when ringing

• This function requires a caller ID subscription from your service provider.

Warning tone/Not possible to make calls

• The batteries may be running low. Charge the handset.
• The handset may be nearly out of range. Move closer to the base unit.

Telephone does not work

• Check that the mains adapter and the phone cable are connected correctly.
• Check the charge status of the handset batteries.
• Connect another functioning telephone to the network wall socket to test if the socket works properly.

The telephone continues to ring

• Some of the telephone's ringers do not follow the line signal, which means that the signal may continue for up to 8 seconds after answering a call.

If the telephone still does not work, please contact the place of purchase for service. Don't forget a proof of purchase, e.g. the receipt or a copy of the invoice.

Warranty and other information

Specific Absorption Rate (SAR)

This device meets applicable international safety requirements for exposure to radio waves. The max. limit according to WHO is 2W/kg (per 10g tissue). This telephone measures 0,04 W/kg (per 10g tissue). Close to the base unit, i.e. within 20% of the maximum range, the SAR value is reduced to around 0,02 W/kg (per 10g tissue).

Declaration of conformity

Doro hereby declares that the product PHONE-DEX conforms to the essential requirements and other regulations contained in the directives 1999/5/EC (R&TTE), 2002/95/EC (ROHS). A copy of the manufacturer's declaration is available at **www.doro.com/dofc**

Guarantee

This product is guaranteed for a period of 24 months from the date of purchase. If you experience any problems, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period. This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the device during a thunderstorm. Batteries are consumables and are not included in any guarantee. This guarantee does not apply if other batteries than DORO original batteries have been used.

PHONE-DEX

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English
V. 1.2