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# Smart Mic

User Guide



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# Before you start



## **CAUTION**

Read this user guide thoroughly and completely and follow the safety information in this document to avoid damage or injury.

## **Introduction**

Smart Mic uses Bluetooth<sup>®\*</sup> technology to provide the following functions.

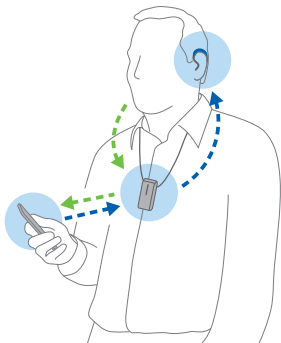
\* The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc., and any use of such marks by the legal manufacturer of this product is under licenses. Other trademarks and trade names are those of their respective owners.

## 1 Headset for smartphones

Sounds from your smartphone will be streamed to your hearing instruments through Smart Mic.

Your voice is picked up by Smart Mic and sent to your smartphone.

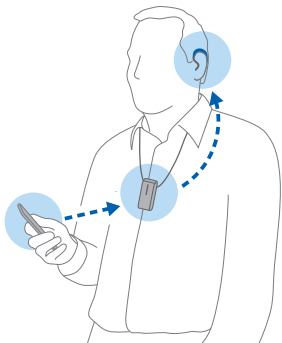
Read more in section "Making phone calls".



## 2 Headphones for music

Music from your smartphone or any other Bluetooth device will be streamed to your hearing instruments through Smart Mic.

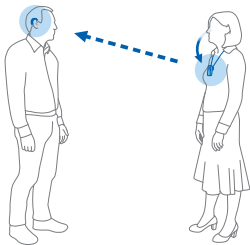
Read more in section "Listening to music".



### ③ Remote microphone

The voice of a chosen speaker will be transmitted wirelessly **from** Smart Mic **to** your hearing instruments.

Read more in section "Using as remote microphone".





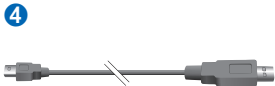
#### ④ Remote control

When Smart Mic is not streaming sound it can be used as a remote control for your hearing instruments.






Read more in section "Using as remote control".

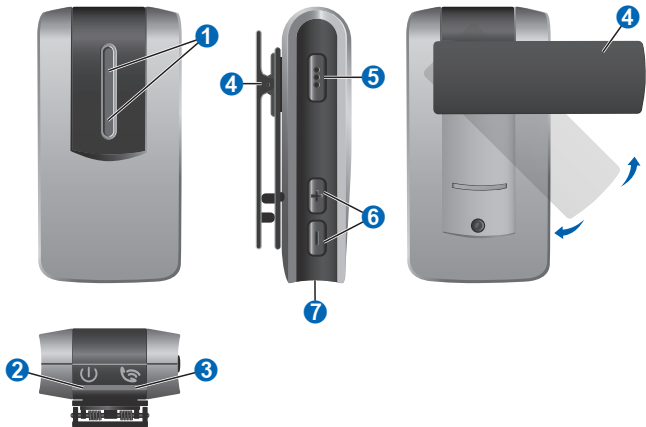
## Included in package

- 1 Smart Mic
- 2 Lanyards (different lengths)
- 3 Pouch
- 4 USB cable for charging
- 5 USB power cable and power plug (country-specific)



## Components


- 1 Microphones
- 2 Power indicator 
- 3 Status indicator 
- 4 Clip (rotating)
- 5 Multi-function button 
- 6 Volume buttons  and 
- 7 USB port for charging



# Getting started


## Charging

Smart Mic is partly charged on delivery. Charge it fully before first use.

When the power indicator  is red you have approximately 30 minutes remaining streaming time.



The power indicator shows the charging status:

|  | Description                              |
|---|--|
| Red   | Battery is low                           |
| Flashing green  | Charging (Smart Mic is on)               |
| Flashing orange   | Charging (Smart Mic is off)              |
| Green fades off   | Charging is completed (Smart Mic is on)  |
| Orange  | Charging is completed (Smart Mic is off) |

Further information:

- Typically, a full charge takes 2 hours.
- Make sure that the power plug is easily accessible to remove it from power supply if necessary.



## **NOTICE**

- ▶ When charging, the charging indicator should be lit as described in this user guide. If the charging indicator is not lit, disconnect the device from the charger and consult your Hearing Care Professional.





## **NOTICE**

- ▶ When charging Smart Mic use the supplied original power supply 5.0 V/1A, CE and safety marked.





## Pairing hearing instruments

Your hearing instruments need to be paired **once** with Smart Mic. After that, the pairing is saved in the hearing instruments and remembered each time they are turned on.

- ▶ Ensure that Smart Mic is off: Hold down the  button until the power indicator  is off. This takes approximately 6 seconds.
- ▶ Turn the hearing instruments off and on again:  
Open and close the battery compartments. If your hearing instruments do not have a battery compartment, turn them off and on as described in the hearing instrument's user guide.

The hearing instruments are now ready for pairing. You have 3 minutes to complete the pairing.

- ▶ Turn on Smart Mic: Hold down the  button until the power indicator  is green. This takes approximately 3 seconds.

The status indicator  flashes yellow.

- ▶ Place both hearing instruments close to Smart Mic (maximum distance 20 cm or 8 inch). The pairing process starts automatically.

Pairing is finished when the status indicator is yellow.



## Pairing your smartphone or music player


Your smartphone (or music player) needs to be paired once with Smart Mic. After that, the connection is automatically established when Smart Mic is turned on and within operating distance.

- ▶ Hold down the  **and** the  button simultaneously until the status indicator  flashes blue. This takes approximately 6 seconds.

Smart Mic is now ready for pairing. You have 3 minutes to complete the pairing.

- ▶ Set your smartphone or music player to "search for other Bluetooth devices". Refer to the device's manual.
- ▶ On your smartphone or music player, select "Smart Mic" from the list of detected devices.

▶ If requested, enter the PIN "0000".






Pairing is finished when the status indicator  is blue.

### Further information

- Smart Mic can be **paired** with up to eight Bluetooth devices. But only one device can be **connected** at a time.
- When paired with several devices:
  - Smart Mic will connect to the first device it detects.
  - To switch to another device, deactivate Bluetooth on the device(s) that you do not want to use at the moment.

## Clear pairings

To clear all pairings of Smart Mic with smartphones and music players:




- ▶ Turn off Smart Mic: Hold down the  button until the power indicator  is off. This takes approximately 6 seconds.
- ▶ Simultaneously hold down the  button **and** the  button **and** the  button for 10 seconds.

When the pairings are cleared, the status indicator flashes red. Your hearing instruments remain paired with Smart Mic.



# Daily use

## Turning on/off

Turning on:

- ▶ Hold down the  button until the power indicator  is green. This takes approximately 3 seconds.  
The status indicator  flashes yellow until the hearing instruments are connected.

Turning off:

- ▶ Hold down the  button until the power indicator  is off. This takes approximately 6 seconds.


## Adjusting the volume

Shortly press  or  to adjust the volume.



Depending on your hearing instruments' type, the volume is adjusted as follows:

- Possibility 1: While sound is being streamed, only the sound from Smart Mic (phone call, speech or music) is adjusted. While no sound is streamed, the volume of the hearing instruments is adjusted.
- Possibility 2: The sound from Smart Mic (phone call, speech or music) and the volume of the hearing instruments are adjusted together.

## Muting the hearing instrument microphones

Hold down the  button for 3 seconds to mute the hearing instrument microphones. Only the sound from Smart Mic is played in your hearing instruments.

Depending on your hearing instruments' type, you can unmute the hearing instrument microphones as follows:

- Possibility 1: Hold down the  button for 3 seconds.
- Possibility 2: Shortly press .

This function may not be available while Smart Mic is used as a remote microphone.



## 1 Making phone calls

Prerequisites: Smart Mic must be connected to a smartphone and it must be worn properly.

### Wearing Smart Mic properly





Smart Mic should be worn as illustrated in the pictures for best possible performance. It is important that the microphone of Smart Mic is pointing towards your mouth, and that Smart Mic is not covered by clothes etc.


Maximum distance:


- Smartphone — Smart Mic: 10 m (33 ft)
- Hearing instruments — Smart Mic: 2 m (6.5 ft)

## Receiving a call


You will hear a ringtone in your hearing instruments. The status indicator  flashes green.

- ▶ To accept/end the call, shortly press  or accept/end the call with your smartphone.

While you are in a call, the status indicator  is green.


- ▶ To reject a call, hold down the  button for approximately 3 seconds.

## Making a call

When you call someone with your connected smartphone, the call is automatically streamed to your hearing instruments. While you are in a call, the status indicator  is green.

This function is not available while Smart Mic is used as a remote microphone.

## Further information

- **Voice dialing:** When connected to a smartphone, double-press  to activate voice dialing (if supported by the smartphone).
- For this kind of connection, Smart Mic uses Bluetooth's Hands-Free Profile (HFP).

## ② Listening to music

If Smart Mic is connected to a music player through Bluetooth, the music will automatically be played in your hearing instruments. You do not need to operate anything on Smart Mic.


While music is streamed, the status indicator  is orange.

Maximum distances:

- Music player — Smart Mic: 10 m (33 ft)
- Hearing instruments — Smart Mic: 2 m (6.5 ft)

## Starting/stopping music


- ▶ Use your smartphone or music player to start/stop the music.

To stop the music, you can also shortly press  on Smart Mic.

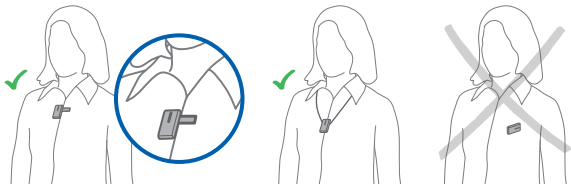
## Further information

- For this kind of connection, Smart Mic uses Bluetooth's Advanced Audio Distribution Profile (A2DP).
- If music is streamed from your smartphone, incoming calls are indicated while music is played.

### ③ Using as remote microphone

The remote microphone function does not start automatically. You have to toggle to the remote microphone mode via the  button.

#### Wearing Smart Mic properly




The speaker should wear Smart Mic as illustrated in the pictures for best possible performance. It is important that the microphone is pointing towards the speaker's mouth, and that Smart Mic is not covered by clothes etc.

Maximum distance:

- Hearing instruments — Smart Mic: 20 m (66 ft)

### Turning remote microphone on



- ▶ Press  for approximately 3 seconds.

The status indicator  is magenta. A confirmation tone is played in your hearing instruments.

The remote microphones are turned on. Speech from the person wearing Smart Mic is streamed directly to your hearing instruments.



## Turning remote microphone off

- ▶ Hold down the  button for approximately 3 seconds. The status indicator  is blue (connected to a smartphone) or yellow (not connected to a smartphone).

## Further information

- When using Smart Mic as a remote microphone there is no connection to the smartphone. Especially incoming calls are not indicated.
- Smart Mic has directional microphones, i.e. microphones that catch the sound from a certain direction.


#### ④ Using as remote control

Smart Mic can also be used as a remote control for your hearing instruments: You can adjust the volume (refer to the section "Adjusting the volume"), mute the hearing instrument microphones (refer to the section "Muting the hearing instrument microphones") or change to the next hearing program (see below).

Maximum distances:

- Hearing instruments — Smart Mic: 2 m (6.5 ft)

#### Changing to the next hearing program

▶ Hold down the  button for approximately 3 seconds.

This function is not available while Smart Mic is used as a remote microphone.

# Important safety information

## Personal safety



### **WARNING**

Choking hazard!

Your device contains small parts which can be swallowed.

- ▶ Keep hearing instruments, batteries and accessories out of reach of children and mentally disabled persons.
- ▶ If parts have been swallowed consult a physician or hospital immediately.



## **WARNING**

Risk of strangulation!

- ▶ Ensure that the lanyard does not get entangled, e. g. in moving mechanical parts of machines.
- ▶ Use only the delivered breakaway lanyard. It will automatically detach when entangled.
- ▶ Do not use the lanyard for children under the age of twelve.



## **WARNING**

Risk of electrical shock!

- ▶ Do not use obviously damaged devices and return them to point of sale.



## **WARNING**

Note that any unauthorized changes to the product may cause damage to the product or cause injury.

- ▶ Use only approved parts and accessories. Ask your Hearing Care Professional for support.



## **WARNING**

The safety of recharging batteries using a USB connector is determined by the external equipment.

- ▶ When the USB connector is connected to equipment plugged into a wall outlet, this equipment should be UL approved or comply with IEC 60065, IEC 60950 or other equivalent safety standards.



## **WARNING**

The safety of the use of this device when connected to external equipment (via auxiliary input cable, via USB cable, or directly), is determined by the external equipment.

- ▶ When connected to external equipment plugged into a wall outlet, this equipment must comply with IEC 60065, IEC 60950 or other equivalent safety standards.



## **WARNING**

Risk of explosion when the rechargeable battery is handled wrong.

- ▶ Do not short circuit, pierce, crush or disassemble the rechargeable battery.
- ▶ Do not place it in oven or fire.
- ▶ Do not immerse it in water.
- ▶ Charge the rechargeable battery between 0 °C and 45 °C.
- ▶ To repair or exchange the rechargeable battery, return the device to your Hearing Care Professional.



## **WARNING**

### Active implants

- ▶ Caution must be taken with active implants. If you have an active implant, contact the manufacturer of your implanted device for information about the risk of disturbance.



## **WARNING**

This device may interfere with measuring and electronic equipment.

- ▶ Do not use your device on airplanes or areas where sensitive or life-supporting electronic equipment is used.





## **WARNING**

Risk of explosion!

- ▶ Do not use your device in explosive atmospheres (e. g. in mining areas).

## **Product safety**



### **NOTICE**

- ▶ Protect your device from extreme heat. Do not store it in direct sunlight.



### **NOTICE**

- ▶ Protect your devices from high humidity.



## **NOTICE**

- ▶ Do not dry your devices in the microwave oven.



## **NOTICE**

Different types of strong radiation, e. g. during X-ray or MRI head examinations, may damage devices.

- ▶ Do not use the devices during these or similar procedures.

Weaker radiation, e. g. from radio equipment or airport security, does not damage the devices.



In some countries restrictions for the usage of wireless equipment exist.

▶ Refer to local authorities for further information.



## **NOTICE**

Your devices are designed to comply with international standards on electromagnetic compatibility but interference with nearby electronic devices could occur. In this case, move away from the source of interference.

# Important information

## Intended use

This device is intended as a wireless receiver and transmitter of sound between hearing instruments and the surrounding environment, including speech and wireless audio devices. This device also enables wearers of wireless hearing instruments to control the functionality of their hearing instruments.

It is intended to be used by children (> 36 months) and adults together with their hearing instruments.

## Status and power indicator overview

### Status indicator



#### Description



#### Flashing yellow

Searching for hearing instruments.

---



#### Yellow

Idle mode: Connected to hearing instruments.

**Not** connected to a smartphone or other device.

---



#### Flashing blue

Smart Mic is visible to a smartphone for pairing purpose.

---



## Description



Blue

Phone mode: Connected to a smartphone.

---



Flashing green

Incoming call.

---



Green

In a call.

---



Orange

Streaming music.

---



Magenta

Remote microphone mode.

---



## Description



Flashing magenta

Reconnecting remote microphone.

---

## Power indicator



## Description



Red

Battery is low.

---



Flashing green

Charging while turned on.

---



## Description



Green fades off

Charging is completed and Smart Mic is turned on.

---



Green

Turned on, not charging.

---



Flashing orange

Charging while turned off.

---



Orange

Charging is completed and Smart Mic is turned off.

---



## Explanation of symbols

### Symbols used in this document



Points out a situation that could lead to serious, moderate, or minor injuries.

---



Indicates possible property damage.

---



Advice and tips on how to handle your device better.

---

### Symbols on the device or packaging



CE compliance label, confirms compliance with certain European Directives, refer to section "Conformance information".

---

## Symbols on the device or packaging



EMC and radio communications compliance label Australia, refer to section "Conformance information".

---



Indicates the legal manufacturer of the device.

---



Do not dispose of the device with general domestic waste. Read more in section "Disposal information".

---



Read and follow the instructions in the user guide.

---

## Maintenance and care



### NOTICE

- ▶ Do not put your device in water!
- ▶ Do not clean your device with alcohol or benzine.



- ▶ Clean the device as necessary with a soft tissue.
- ▶ Avoid abrasive cleaning liquids with additives such as citric acids, ammonia, etc.

## Technical information

### Compatible hearing instruments

Smart Mic works with our specific wireless hearing instruments. Your Hearing Care Professional will advise you on the compatible models.

### Operating, transport, and storage conditions

#### Operating conditions

|             |                           |
|-------------|---------------------------|
| Temperature | 5 to 40 °C (41 to 104 °F) |
|-------------|---------------------------|

|                   |                            |
|-------------------|----------------------------|
| Relative humidity | 15 to 93 %, non-condensing |
|-------------------|----------------------------|

|                      |                 |
|----------------------|-----------------|
| Atmospheric pressure | 700 to 1060 hPa |
|----------------------|-----------------|

During extended periods of transport and storage, please observe the following conditions:

#### Transport and Storage

|             |                             |
|-------------|-----------------------------|
| Temperature | -20 to 70 °C (-4 to 158 °F) |
|-------------|-----------------------------|

|                      |                 |
|----------------------|-----------------|
| Atmospheric pressure | 700 to 1060 hPa |
|----------------------|-----------------|



#### **WARNING**

Risk of injury, fire or explosion during shipment.

▶ Ship Smart Mic according to local regulations.

For other parts, such as hearing instruments, other conditions may apply.

## Technical data of the power supply

|                  |                        |
|------------------|------------------------|
| Input voltage:   | 100-240 V AC           |
| Input current:   | max. 0.2 A at 100 V AC |
| Input frequency: | 47-63 Hz               |
| Output voltage:  | 5 V DC                 |
| Output current:  | max. 1 A               |

## Disposal information

Recycle devices, accessories and packaging according to local regulations.

## Conformance information

The CE mark indicates conformity with the following European directives:

- 93/42/EEC concerning medical devices
- 2014/53/EU RED concerning radio equipment
- 2011/65/EU RoHS concerning the restriction of hazardous substances

The full text of the declaration of conformity can be obtained from [www.sivantos.com/doc](http://www.sivantos.com/doc).


## Wireless functionality

This device contains a radio transceiver using Bluetooth EDR, Bluetooth low energy (BLE) and a proprietary short range radio technology all working at

2.4 GHz. The 2.4 GHz radio transmitter is weak and always below 17 dBm e.i.r.p. in total radiated power.

This device complies with international standards concerning radio transmitters, electro-magnetic compatibility and human exposure.

FCC and ISED compliance information can be found on the back of the device.

The ACMA compliance mark  indicates conformity with the electromagnetic interference standards set by the Australian Communications and Media Authority (ACMA).

Devices with the FCC marking comply with the standards of the FCC regarding electromagnetic interference.



This Class B digital apparatus complies with Canadian ICES-003.

This device complies with Part 15 of the FCC Rules and with ISED's licence-exempt RSSs.

Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a

residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

 **Legal Manufacturer**

WSAUD A/S

Nymoellevej 6

DK-3540 Lyngø

Denmark

Document No. 03385-99T05-7600 EN

Order/Item No. 109 520 62

Master Rev05, 01-2021

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